

RENT & UTILITY CARES ASSISTANCE PROGRAMS

Loudoun Cares understands the challenges of housing cost burdened individuals and is dedicated to serving the community by providing rental, eviction, and utility assistance funded by Loudoun County.

Our Rental Assistance Program is designed to help households experiencing a housing cost burden (rent more than 30% of household income) resulting in unstable housing. Residents looking for rent assistance must meet program requirements, which may include working with a case manager and/or job services specialist.

Our Eviction Prevention Program is for renters holding an Eviction Summons (Unlawful Detainer) only. Given all other eligibility, you must have a summons to qualify for this program. Residents in the eviction process who meet program requirements are eligible to apply.

Our Utilities Assistance Program provides financial support to households who are struggling to pay their utility bills. Residents looking for utility assistance must meet program requirements.

All households applying for these programs must complete a pre-screening at www.loudouncares.org/help.

Eligibility

To qualify, households must:

- Live in Loudoun County
- Experiencing housing cost burden (rent more than 30% of household income)
- Rent home (there is no mortgage assistance currently available; however, homeowners may be eligible for utility assistance)
 - Signed lease
 - Name on the signed lease
- Monthly Income: Household income (before taxes) 80% or below Area Median Income (AMI)
 - Including all sources of income for household members over 18 years of age
 - Including supplemental income (i.e., child support, SSDI, alimony, etc.)

MAX INCOME (BEFORE TAXES) BY # OF PERSONS IN HOUSEHOLD:						
Household Size	1	2	3	4	5	6
Yearly Income	\$86,700	\$99,050	\$111,450	\$123,800	\$133,750	\$143,650

*If you're a household of more than 6 persons, take the pre-screen to see if you qualify.

- Households must have experienced at least one of the following COVID-19 economic factors (additional documentation or information may be required):
 - Job loss due to economic effects of COVID-19 at one's workplace
 - $\, \cdot \,$ Reduced work hours due to the economic impacts of COVID-19
 - Place of employment closed as a result of COVID-19 factors
 - More than a 10% increase in rent between 2021 and 2023

- More than a 20% increase in utilities between 2021 and 2023
- Increased household expenses (childcare, medical bills, food, etc.)
- Health issues as a result of COVID-19 factors
- Mental health issues as a result of COVID-19 factors
- You Receive Government Assistance
 - Free and Reduced School Lunch
 - TANF (Temporary Assistance for Needy Families)
 - Live in an Affordable Dwelling Unit (ADU) Program Apartment
 - WIC Coupons (Women, Infants, and Children Supplemental Nutrition Program)
- CCDF Voucher (Childcare and Development Program)
- Live in a LIHTC (Low-Income Housing Tax Credit) Apartment
- Energy share LIHEAP (Low Income Home Energy Assistance Program)
- SNAP (Food Stamps)

- Medicaid
- Section 8/Housing Choice Vouchers
- Head Start Program
- Medicaid CHIP Child Health Insurance
- Medicare Part D
- SSI (Social Security Insurance)

Required Documents from Tenant:

- Copy of Picture Identification
- Proof of income
- Proof of government programs (if applicable)
- Current ledger showing all overdue charges, court fees (if applicable), and late fees (if applicable)
- Copy of utility bill (if applicable)
- Copy of mortgage statement (if applicable) for utility assistance
- Any other documents requested by Loudoun Cares to verify eligibility

Required Documents from Landlord:

- Copy of signed lease
- Current ledger, including all current charges
- Federal W-9 signed within a year of funding
- Agreement from landlord to participate in program

Below is the process for getting assistance through these programs:

- 1. Complete Pre-Screen
- Receive Intake from a Loudoun Cares
 Resource Agent
- 3. Submit Required Documents
- Agent Recommendation for Program Participation

NOTE: Participation in rent and eviction programs require Landlord participation alongside the applicant. Assistance is determined on a case by case basis.

Visit LoudounCares.org/help for full details.

ALL APPLICANTS MUST COMPLETE OUR PRE-SCREEN

by visiting loudouncares.org/help or scanning the QR code



If you need help filling out the pre-screen or need resources other than rent, eviction, and utility assistance, contact us on the ConnectLine (703) 669-4636 (HELP).

Rent, Eviction, and Utility Programs are funded by Loudoun County utilizing the American Rescue Plan Act Fund (ARPA).

